
DAMAGE DEPOSITS

<https://entries.ksail.co.uk>

kSail Online Damage Deposit Service

It is expected that all competitors show due care and attention to the boats that are provided for their use during events. However, when damage occurs, the sailor(s) at fault will pay the cost of the damage up to the level as set out in the Notice of Race for the event.

Some events provide an effective system of future security, for example where the Organising Authority is member driven or has sufficient financial backing. However, this is not appropriate for most events run by university clubs or where there is minimal historical or future relationship likely between organisations or sailors.

In the post cheque book world, the *kSail Online Damage Deposit Service* aims to provide a way for event organisers to hold a deposit for any damage caused without being exposed to significant financial risk themselves and in a way that doesn't ask sailors to breach their own financial security by losing control of their own credit/debit card.

How does the service work?

Teams purchase a damage deposit for a particular event via the website at <https://entries.ksail.co.uk/>, This pre-authorises the payment method, checking with the provider that there is sufficient funds to make a future payment and temporarily placing a hold on those funds for up to seven days. It does not process a payment. This is like when a bar or restaurant takes a card profile to set up a tab.

This can be done from midday of the day before the event through to registration at the event. The event organiser will be provided with the details of teams which have used the service and therefore meet the event Damage Deposit requirements.

Post event, teams not responsible for any damage will have the card hold released as soon as the Organising Authority notify kSail or within 7 days of the initial transaction.

Should a team be deemed responsible for damage then the process is as follows:

1. The Organising Authority will inform the team of the level of payment that is required.
2. On or before the Alternative Payment Deadline provided on the website, the team can pay the Organising Authority directly in which instance the hold on the card will be released.
3. If the payment is not made directly to the Organising Authority by this deadline then the card will be charged.
4. **Should the card be charged, the team will additionally become liable for an administrative fee and VAT on the whole value of the damage deposit and fees; a not insignificant penalty for not paying the Organising Authority directly.**

If no charge is made, there is no cost to either the card holder or payment processor.

Why is there an extra charge if alternative payment is not made?

The inclusion of VAT on the damage deposit is because it is a payment to kSail, which as a commercial entity is subject to VAT. The administration fee is to cover processing costs at kSail.

The additional charge additionally provides an incentive for both the team and the Organising Authority to resolve any damage payments before the card processing is required.

What is the plan for the future?

Should the system be of benefit to teams and Organising Authorities then kSail will look to work with a financial service provider meaning the VAT aspect of the fees can be reviewed and also whether this would open the possibility of processing entry fees too!

